



## TUOLUMNE UTILITIES DISTRICT

18885 NUGGET BLVD • SONORA, CA 95370  
(209) 532-5536 • Fax (209) 536-6485 website: [www.tudwater.com](http://www.tudwater.com)

### REGULATION NO. 4 (Reference: TUD Water Rules & Regulations)

#### BILLING PAYMENTS AND MISCELLANEOUS FEES

##### 4.01 Service or User Charges

###### 4.01.1 Billing

Billing shall commence upon installation of a water meter. Bills for water service will be mailed, following the reading of the meter, to the address of the property owner or tenant. The bills are payable upon receipt and are delinquent thirty (30) days thereafter. User shall be responsible to keep the District advised of the address to which bills are to be mailed. Non-receipt of a bill shall not relieve owner of any obligation to the District.

###### 4.01.2 Billing Interval

Bills for water service or user charges shall be rendered to users at not more than bi-monthly intervals. Bills are due and payable upon presentation and shall become delinquent thirty (30) days thereafter or on the first (1st) day of the next month after presentation, whichever period is longer.

###### 4.01.3 Subscriber and User Billings

TUD water service user charges are contained in Exhibit B of this Ordinance. The rates in effect, shall be adjusted annually using the March Consumer Price Index published by the State of California, Division of Labor Statistics for California Urban Wage Earners Clerical Workers, upon the condition that each year before such adjustment is made, staff shall provide information to the Board and the Board shall determine that the District's estimated costs of providing water service has increased or decreased in the amount of any such change in that CPI Index.

##### 4.02 Payment

Bills shall be due and payable on mailing or presentation. Payment shall be mailed to the District, made at the District office, or to a collector authorized by the District.

##### 4.03 Returned Checks

A charge of \$15.00 per occurrence shall be paid for each check tendered as a payment to the District that is not honored by the bank.

##### 4.04 Estimated Bills

If a meter fails to register correctly or cannot be read, the bill will be based on the District's estimate of the quantity of water delivered, taking into consideration seasonal water demand and any other factors that are material and significant in arriving at a fair charge.

##### 4.05 Prorated Bills

For bills calculated for less than a full billing period, the bill will be prorated from the first day of the billing period to the date of termination of service or from the commencement of service until the last day of the billing period.

##### 4.06 Vacancies in Multiple Family Residences

No credit or discount will be allowed or approved for any vacancies of residential water service account.